

**From:** Kandice Sherwood [mailto:KSherwood@anaheim.net]  
**Sent:** Friday, July 25, 2008 3:16 PM  
**To:** Sherm Updegraff  
**Subject:** my comments on Increasing Personal Effectiveness

This is a well designed course that effectively allows for collaborative learning, self-analysis, and personal exploration and growth. This program provides useable tool kit for employees to receive feedback from others, improve productivity, resolve conflict, and enhance interpersonal relationships. I recommend this course for Public and Private Sector organizations. The support provided by Employee Development Systems is incredible!

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